



HotelWISP—Managed Hotel Internet Service

HotelWISP is a managed Wireless Internet Solution that connects hotel guests easily and quickly to the Internet from anywhere on your property using state of the art Wi-Fi Hotspot technology.

Our managed service means that Community WISP takes responsibility for all aspects of connecting your hotel and guests to the Internet, so you can meet your High Speed Internet Access (HSIA) requirements and installation deadlines.

HOTELWISP is available immediately, and includes:

- A secure wireless broadband connection from the hotel to the Internet.
- Deployment of Wi-Fi Hotspots in guest rooms, meeting rooms and common areas.
- Complete installation, monitoring, management, and 24 x 7 x 365 technical support for guests and hotel personnel.
- State-of-the-art Hotspot management software, which provides property-specific information and advertising opportunity to generate revenue.

HOTELWISP is a cost effective and secure solution that scales as needed.

COST EFFECTIVE:

- Our long-term relationship with backbone providers ensures lowest prices available.
- No local loop charges, circumvent traditional phone carrier charges (within New England footprint).
- No infrastructure changes with fixed wireless. Minimal change with hybrid wired/wireless solution.
- Management software eliminates need to hire on-site technical people.
- Guests are satisfied with service eliminating need for compensations.

RELIABLE:

- Community WISP owns and manages the entire circuit from the Internet to the individual user ensuring highest quality of service.
- Redundant Network. Our network has a back-up system to deliver continuity to you, in case of failure at Internet backbone provider (within New England footprint).

SECURE:

- Personalized & unique security & authentication tools to protect your guest's information.
- Management Software allows you to control to whom and when access is permitted.
- ISP Monitoring System lets CWISP detect problems before you, or your guests are even aware of them.

MANAGED SERVICE:

- Outsourcing the installation, support, management and maintenance of the Internet service to one vendor means one call for support, regardless of the network issue, and one bill to pay each month.
- 24 x 7 x 365 global support services to ensure all questions are addressed immediately, and any issue handled professionally.

EASY TO INSTALL:

- Because it is wireless, HotelWISP service installation does not inconvenience your guests or adversely affect property aesthetics.

EASY TO USE: Hotspot management software.

- Customer Access Portal for Guests to easily log on, and view other hotel amenities and services.
- Business Access Portal for Hoteliers to control each hotspot location. Usage and pricing reporting.

ADVANTAGES OVER CABLE AND DSL:

- Internet access without large capital investments that also require expensive, disruptive, and disfiguring installation of wiring throughout your property.
- Lead-time for carrier installation can be weeks or months, instead of days within our New England footprint.
- HOTELWISP scales easily at any point, and does not require a new site survey.

How can we offer such great service?

We go to the experts.

Our Preferred Partners have designed and delivered business-class solutions that are secure, reliable and proven effective.

We welcome Single Digits as our Preferred Partner for Hotspot technology and management.



Company Overview

COMMUNITY WISP delivers custom wireless solutions for Internet connectivity and secure business communications deploying fixed wireless technology. We are dedicated to providing secure, reliable and cost-effective solutions that scale easily to meet customers' changing needs.

Community WISP's solutions are found in over 100 locations: small and medium sized businesses, hospitals and corporate campuses in New England. Municipalities and Hotels deploy our solutions for real-time security monitoring, and to access the Internet from previously unreachable locations.

Additional business applications that we enable, and you can deploy on your hotel property: Security and Video Surveillance, VOIP (broadband telephone service), Streaming Video, Interactive Gaming and Back-Up Solutions.



COMMUNITY WISP PREFERRED PARTNER



The Single Digits Solution—Business Class Wi-Fi Access

Single Digits' Hotspot Management Software (HMS) enables businesses to deploy Wi-Fi public Internet access quickly and cost effectively to one or multiple worldwide locations. Our solution is hosted in our worldwide network operation centers and designed with the business customer in mind, providing easy-to-use tools that allow them to achieve their goals of increasing overall revenue and satisfying their consumers.

Single Digits' Hotspot Management Software (HMS) enables a comprehensive business-class Wi-Fi public access installation with the following functionality:

- Provisioning
- Security/Authentication
- Accounting/Billing
- Reporting
- Venue Customization
- Monitoring & Management
- “In-Network” Roaming
- “Out-of-Network” Roaming

Customer Access Portal

The Customer Access Portal (CAP) is the Web interface an end user of your hotspot service will see when first attempting to visit the Internet from your location. This is also the location where the end user enters their log-in credentials and/or credit card information to gain access to the internet.

The content is delivered directly from the Single Digits Network Operations Center (NOC) and can be customized for each location to include business branding, messaging, walled garden (free) Web content, advertising, and of course, a log-in area.

Aside from the log-in area of the CAP, the rest of the page can be customized to your choosing - from the logo and “quick links”, to the message of the day, you can easily customize the page as often as you wish using the Business Access Portal (BAP).

The bottom section of the CAP is reserved for advertising. Now businesses have a powerful e-marketing tool, use it to share space on the CAP with nearby businesses who would also benefit from advertising their services to your customer base.

Business Access Portal

The Business Access Portal (BAP) is the businesses' control panel that enables the provisioning, control and monitoring of each hotspot location. Available BAP tools are:

- Create, delete, or modify user accounts
- Update and maintain pricing data
- Usage reporting
- Revenue reporting
- Definition of roaming rights
- Administer Customer Access Portal look and feel

The BAP is accessed over a secure SSL connection to the Single Digits NOC. Because it is Web-based, data stored in the BAP can be accessed anywhere there is an Internet connection.

Generate Revenue with your Customer Access Portal!

The content of your Customer Access Portal can be easily customized to include business branding, messaging, and advertising.



Single Digits Customer Access Portal (CAP)



Single Digits Business Access Portal (BAP)

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Company Overview

Single Digits, Inc. is the preeminent provider of business-class wireless hotspot management software and hosting solutions. Privately held and headquartered in Manchester, NH - with hosting and support centers on three continents - Single Digits designs and delivers managed Wi-Fi public Internet access solutions to businesses and their customers via our global partner network consisting of distributors, Value-Added Resellers (VARs) and telecommunication providers.